

# Improving Lives: Luke's Story



### **About Us**

- Medically Tailored Meal community-based organization serving L.A. County.
- Founded in 1989 in HIV/AIDS epidemic
- Since then, prepared and delivered
  - o nearly **20 million meals**
  - 1.5 million annually
- Construction project underway -- tripling capacity





#### **Trusted Provider**



A FOUNDER OF MTM



WE ARE A PART OF HEALTHCARE



COMMUNITY
CONNECTIONS AND
KNOWLEDGE



PERSONAL TOUCH



#### We Have and We Meet High Standards

- 1 of 13 accredited providers nationwide
- Independent auditor with detailed, 30+ page accreditation standards
  - Nutrition care
  - Client services
  - Proper medical tailoring
  - Food safety
  - Volunteer-supported services
  - Privacy and other important standards

- High food quality and safety standards prohibiting
  - Artificial sweeteners
  - Food coloring
  - High fructose corn syrup
  - Preservatives
  - Trans fats
  - Ultra-processed foods

## What is a Medically Tailored Meal?

- Locally produced meals that reflect appropriate dietary therapy based on evidence-based practice guidelines.
- Plan determined by an RDN
  - Based on a nutritional assessment
  - Guided by referral from a healthcare provider
- Six Core Meal Plans:
  - Heart Healthy and Diabetes-friendly (Options for No Pork & No Beef)
  - Low Protein (CKD)
  - Dialysis-friendly
  - Gastrointestinal friendly/bland
  - Modified texture
  - Vegetarian



Best By: 07/15/2025 Keep Frozen

#### Mongolian Beef, Seasoned Peas and Snap Peas, Fried Brown Rice

Nutrition Facts		Amount/serving	% Daily Value*	Amount/serving	% Daily Value*	* The % Daily Value (DV) tells
		Total Fat 17g	22%	Total Carbohydrate 40g	15%	
		Saturated Fat 4g	21%	Dietary Fiber 5g	19%	you how much a nutrient in a
1 serving per container		Trans Fat 0g		Total Sugars 7g		serving of food
		Cholesterol 52mg	18%	Includes 0g Added Sugars	0%	contributes to a daily diet. 2,000
		Sodium 530mg	23%	Protein 25g		calories a day is
Calories Per serving	415	Vitamin D 0mcg 0% • Calcium 72mg 6% • Iron 4mg 25% • Potassium 597mg 13% • Phosphorus 349mg 28%				

#### INGREDIENTS:

(Mongolian Beef HH-CC): Lean ground beef, low sodium soy sauce, green onion, rice vinegar, sesame oil, brown sugar, fresh ginger, garlic, sesame seeds, crushed red pepper flakes, (Fried Brown Rice): water, brown rice, green onion, canola oil, sesame oil, sesame seeds, (Seasoned Peas and Sugar Snap Peas): sugar snap peas, peas, garlic powder, Black Pepper

Contains Sesame, Soybeans, Wheat. Produced in a kitchen that may contain other allergens.

#### HEATING INSTRUCTIONS

MICROWAVE – Keep plastic film on and cut a small slit in the middle of each compartment. Heat in microwave for 3 -4 minutes if meal was thawed. Heat for 4 -5 minutes if meal was frozen.

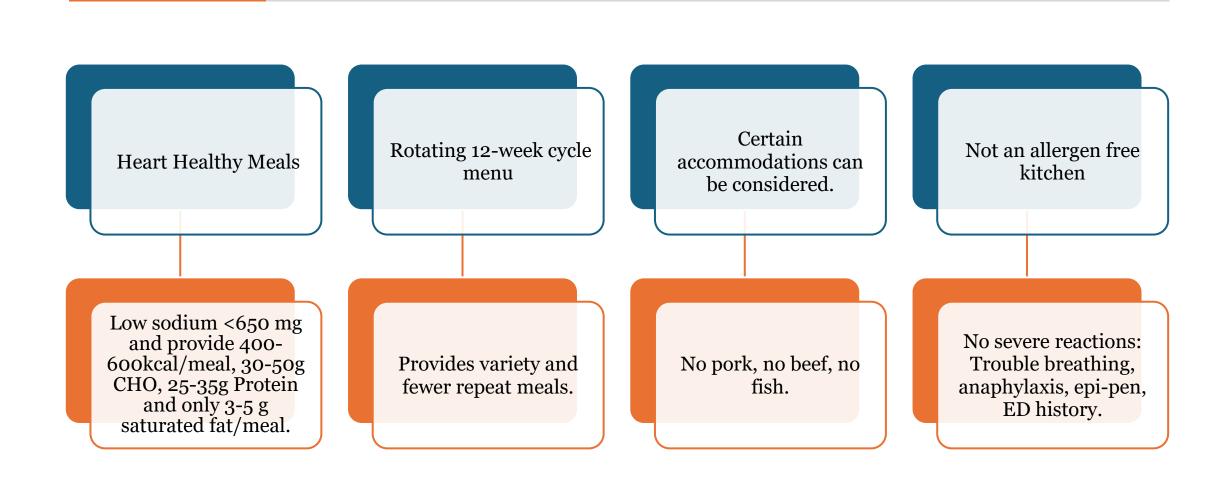
OVEN – Preheat oven to 350 °F. Remove plastic film. If possible, cover with tinfoil. Place meal on cookie sheet (container is oven-safe). Cook for 30 minutes if meal was thawed. Cook for 45 minutes if meal was frozen.

For best quality, thaw meal overnight in the refrigerator. Consume thawed meals within 24-48 hours. Do not heat meal containers above 400 °F.

Heart Healthy No Pork

Manufactured by Project Angel Food 230 W Ave 26, Los Angeles, CA 90031

#### Meals, continued



#### 1-Week Heart Healthy Menu Example

**Su:** Chicken Jambalaya w/ cilantro lime brown rice and collard greens

**M:** Hungarian pork stew w/ seasoned green beans and brown rice

**T:** Florentine tart w/ roasted red potatoes and seasoned garbanzo beans

**W:** Chicken mozzarella and parmesan, w/ polenta and seasoned yellow squash and zucchini

**Th:** Baked fish w/ mushrooms, brown rice, seasoned peas and roasted broccoli

**F:** Beef chili and roasted potatoes, seasoned pinto beans and roasted cauliflower

**S:** Turkey meatballs w/ marinara, seasoned white beans and seasoned green beans

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#### MEDICAL NUTRITION THERAPY

- 1:1 Nutrition-based sessions provided by RD
  - Comprehensive nutrition assessment
  - Personalized nutrition recommendations
  - Counsel clients on behavioral and lifestyle changes
  - Nutrition education
  - Individualized client centered goals
  - Lasting knowledge, impact, and skills!
- Education provided by phone for client's convenience.
- Client or caregiver must be able and willing to complete sessions.
- Health info promotes optimal counseling -- and advocacy for extension of services where applicable.
- Best practices include education as part of client's overall care plan, care coordination and for most impact.



## Bethsaida's Journey

#### **Background:**

- 66-year-old
- Referred by Anthem
- Lives with cardiovascular disease, COPD, hypertension, lupus, rheumatoid arthritis

#### **Impact**:

- **Cholesterol lowered** no longer on medication
- Prediabetes risk reversed
- Weight loss from balanced eating, not dieting
- **Improved sleep** after starting CPAP (encouraged by RD)
- Energy boost allowed for daily walks & physical therapy
- **Stress reduced**: "I don't have to use up my energy cooking."

#### **Next Steps:**

- Requested **3-month extension** to build lasting habits
- Became a **vocal advocate**, encouraging others to join



"Food is medicine. I appreciate this so much. God bless everyone who makes this possible."



#### Food Is Love ... And We Love L.A.

#### **Services of Love**

- Toy drive
- Birthday bags
- Veteran bags
- Holiday meals
- Kids' breakfast program
- Telephone Angels
- Fire Relief & outreach















## Volunteer Driven

- Volunteers cook every day.
- Volunteers deliver meals to clients.
- In 2024
  - 5,022 volunteers
  - 44, 500 hours of service
- Thousands of inquiries during fire relief efforts

## **Community Supports**

in partnership with



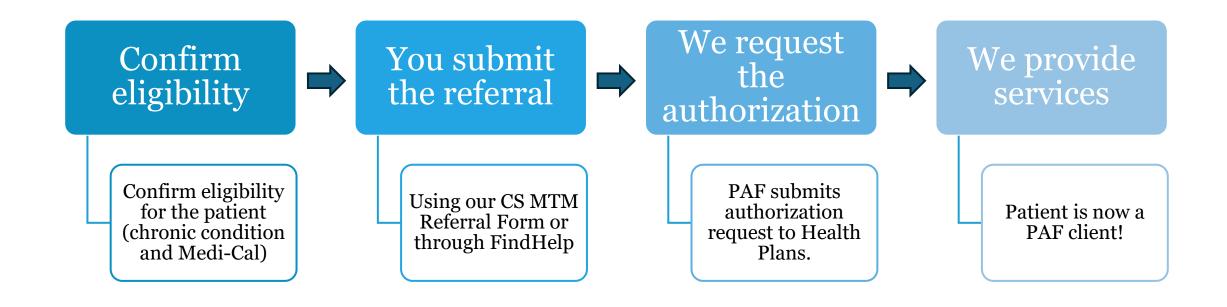




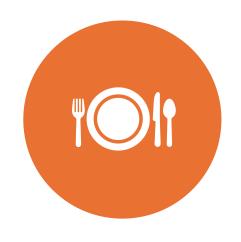




#### **Our Process**



## Services Included



2 MEALS/DAY

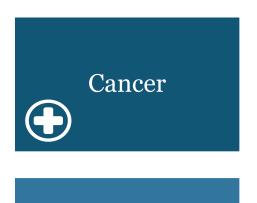


FRESH FRUIT



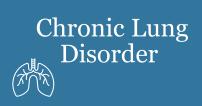
NUTRITION EDUCATION

# Eligibility: Chronic Health Conditions









Chronic mental health disorders

Congestive Heart Failure



End Stage Renal Disease

Human Immunodeficiency Virus (HIV/AIDS) **-**

#### Referral form

One-stop referral form

PAF connects members to services across five MCPs

PAF will request the authorization to the appropriate MCP

Prompt outreach and onboarding



#### Community Supports MTM Referral Form

PA PA	TIENT INF	ORMATION	
ull Name:	Pre	eferred Language:	
ddress:			
hone:Alternate Phone:		Email:	<u></u>
Medi-Cal CIN: D	ate of Birth	1:	
lealth Plan: Anthem Blue Cross Blue Shield Pro	mise 🗆 He	ealth Net 🗆 L.A. Care 🗆 Molina	
	REFER	RRER	
ame:Ti	tle:		
gency:Ph	none:	Email:	
E	LIGIBILITY	CRITERIA	
Chronic Condition Insert ICD-10 Codes if kr	nown:		
Cancer		Congestive Heart Failure	
Cardiovascular Disorders (Please Specify):		Diabetes	
☐ Chronic Kidney Disease or End-Stage Renal Disease	2	A1C: Human Immunodeficiency Vir	rus (HIV)/AIDS
Stage:		Lung Disorder	
□Chronic or disabling mental/behavioral health disorders (Health Net and Blue Shield Only)		Stroke: Date(s)	
Any other known conditions:			
		January 2	□Yes □No
Is the member at high risk of hospitalization or nursi Has the member been recently discharged from a ho	_		
		ursing racility?	□Yes □No
Does the member have extensive care coordinating	CONS	ENT	□Yes □No
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Please submit any supporting documentation such as labs with the referral.

We deliver food as medicine, with love and personal care.

To submit referrals or for any questions:

Email: communitysupports@angelfood.org

www.angelfood.org/communitysupports

Phone: 323-337-9650

Fax: 323-845-1834

Revised: January 2024

## Intentional Partnerships



40+ referral partners



In-person and virtual outreach presentations



Care coordination

Nutrition counseling notes shared with partners Shared success stories Closing the loop on referrals "I've known Project Angel Food as a fellow Angeleno myself and have read their amazing work even before working together. The magic that this institution has is visible in their overall work ...I have experienced this on a first-hand basis, as I helped deliver holiday meals...The love felt on this day was true magic!."

Monica Cotom, CalAIM Director, St. John's Community Health



## CalAIM: Year 4

4.5k+

80%



**Clients Served** 

**Program Completion** 

Growing, Large Referral Network



Low rate of complaints



LANES: Health Exchange
Participant



Funding Recipient

## Visit our website!

- Visit our website to see more information on the program and our impact
- Download the fillable PDF referral form!













#### COMMUNITY SUPPORTS PROGRAM

PROJECT ANGEL FOOD IS REVOLUTIONIZING HEALTH CARE IN LOS ANGELES BY PARTNERING WITH LEADING HEALTH CARE PROVIDERS TO DELIVER RESEARCH-DRIVEN, MEDICALLY
TAILORED NUTRITION. DIRECTLY ADDRESSING THE CRITICAL NEEDS OF OUR COUNTY'S SERIOUSLY ILL RESIDENTS.

WE OFFER STREAMLINED REFERRALS THROUGH A SINGLE FORM FOR QUICK ENROLLMENT, ENSURING PATIENT PRIVACY PER HIPAA, BACKED BY OUR RESPONSIVE CLILTURALLY AWARE AND MULITURINGUAL TEAM

o submit referrals or for any questions, email us : communitysupports@angelfood.org Phone: 323-337-9650 Fax: 323-845-1834 Or, download our Community Supports Medically Tailored Meals Referral Form. CLICK HERE.

PARTNERSHIPS FOR ENHANCED HEALTH CARE INNOVATION

## Contact Us!

For any additional questions, please reach out to us:



323-337-9650



community supports@angelfood.org



angelfood.org/communitysupports



